

Santander Investment Hub – Investment Cashback Offer Terms and Conditions

Get up to £1,000 cashback when investing on the Santander Investment Hub.

This document goes with the Santander Investment Hub Terms and Conditions. Please read them together.

What are the details of the cashback offer and who's eligible?

You'll get up to £1,000 cashback when you invest on the Santander Investment Hub during the offer period. The offer period is between 21 May 2024 and 31 July 2024 inclusive.

The cashback amounts are as follows depending on the total value invested during the offer period:

Investment amount	Cashback amount
£5,000-£9,999	£50
£10,000-£24,999	£100
£25,000-£49,000	£250
£50,000-£74,999	£350
£75,000-£99,999	£500
£100,000+	£1,000

You'll be eligible for the cashback offer if you are 18 years or older and a UK resident. The offer is open to existing Santander customers with an Easy Access Saver Limited Edition (Issue 1) account only.

The cashback won't be paid on investments made during the offer period which are later cancelled or if any withdrawals are made before the cashback payment date.

You can invest a lump sum and/or by regular Direct Debit during the offer period. There are lots of ways to invest.

- On the Santander Investment Hub, making your own investment decisions,
- By using the Santander Digital Investment Adviser
- Through our Santander Financial Planning Service with advice from one of our Financial Planning Managers or Private Bankers
- By calling our Investment Centre helpline on **0800 328 1328**.

Santander's Investment Hub is our online service that lets you make your own investment decisions. To find out visit santander.co.uk/personal/savings-and-investments/investments

Santander's Digital Investment Adviser gives you online investment advice. It uses some interactive questions to see if investing is right for you. If investing is right for you, it'll make a recommendation of which fund to invest in for a £20 advice fee. To find out more about the Digital Investment Adviser please visit our website at santander.co.uk/personal/savings-and-investments/investments/get-advice-on-investing

Santander's Financial Planning Service has eligibility criteria. Please check you qualify before you use it. You can find out if you're eligible for our Financial Planning Service by visiting your branch or santander.co.uk/personal/savings-and-investments/investments/get-advice-on-investing

1 cashback amount will be paid per Investment Hub header account. This means that you can earn cashback for each header account, by investing into it during the offer period.

When will I receive my cashback?

If you've met all the eligibility criteria above, we'll pay the cashback due to you on or before 31 January 2025.

How will I receive my cashback?

Your cashback will be paid into your Cash Only Account on the Investment Hub. You can transfer it to an account in your name once it's been paid. The cashback payment will be shown on your next Investment Hub statement as 'Investment cashback'.

When won't I be eligible for the cashback?

Cashback won't be paid for:

- Any investments made during the offer period which are later transferred out, cancelled, or withdrawn before the cashback is paid.
- Any money held as cash on the Santander Investment Hub that isn't invested.
- Any investments not made during the offer period.

How do I access the cashback if it's paid into the Cash Only Account on the Investment Hub?

Log on to your Investment Hub through Online Banking to:

- set up a bank account to withdraw the money from your account, or
- or you could leave the money in your Cash Only Account to pay your next Platform Service Fee or use towards placing an investment.

What if I don't receive the cashback?

In the unlikely event that you don't receive the cashback on 31 January 2025, contact our Investment Centre helpline on **0800 328 1328**. Lines are open Monday to Friday 8am to 5pm. Calls may be recorded or monitored.

Can I qualify for other Santander cashbacks being offered?

As long as you meet the eligibility criteria of the individual Santander cashbacks, you'll be able to qualify for the cashback payments. Please check the terms and conditions for the full details.

Who is the promoter?

The promoter of this cashback offer is Santander ISA Managers Limited.

What else do I need to know?

We won't issue the cashback if we suspect the terms of the offer have been abused. We'll reclaim the cashback if we discover or have a reasonable suspicion that the terms of the offer were being abused.

This offer depends on availability and other factors, such as market conditions and the regulatory environment. In exceptional circumstances, we can change or withdraw this offer at any time, without giving you notice. This offer may be used with another concurrent Investment Hub cashback offer if the eligibility criteria for both offers have been met.

Terms and Conditions, restrictions and exclusions apply to our investment products. For full details, please refer to the Santander Investment Hub Key Features Document and Terms and Conditions. For investment queries call **0800 328 1328**. Calls may be recorded or monitored.

Governing law and jurisdiction

This offer and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of Scotland.

You and we irrevocably agree that the courts of Scotland shall have non-exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with this offer or its subject matter or formation.

The value of investments and any income from them can go down as well as up, and you may get back less than the full amount you invest.

